

Working with an Expert

Choose which areas you would like to receive 1:1 mentoring in as part of your free 9-hour package.



Reviewing your Operations and Processes

Operations and processes are crucial to the every-day running of your business and you want them to run as smoothly as possible.

This is especially important if you rely on a supply chain coming in and out of your business, as well as delivering your goods and services to your customers. But sometimes you may feel overwhelmed about what changes you want to make to your business to streamline and make efficiencies, try to become paperless, introduce new technology or address issues which have been flagged.

Sian can help be your second brain to arrange your thoughts, help you prioritise and put your ideas into action. During our 1:1 mentoring, Sian can introduce you to tools and techniques to help you plan how to achieve the improvements you want to see in your Operations and Processes. All ideas and tools discussed will an introduction into the Lean Six Sigma and Agile methodologies, which are used successfully in large businesses and can be easily adopted no matter the size of your business.

1:1 mentoring sessions will be useful for business decision makers and leaders who want to identify efficiencies and improvements within their operations and processes but perhaps do not know where to start looking. Or maybe you have priorities to start implementing, but want to know what other tools are out there to help you. This could include making changes for resilience, finding new projects or considering new processes for the future.



What would you like to know about during your 1:1 mentoring sessions?



Sian can help you with:

- How to complete and document a process map(s)
- Getting staff involved and on-board with improvement projects
- How to implement continuous improvement
- How to apply Agile techniques in the business including implementation of a Kanban board
- How to identify improvement opportunities
- Tools to use from Lean Six Sigma – Define, Measure, Analyse, Improve, Control (DMAIC)

To create your 9-hour package, you could choose to focus on one theme, or do a mixture of themes. Other themes include Strategy, Business Planning and Digital Customer Insights.

WHO IS OUR EXPERT?

Sian Dowell– Business Support Facilitator for the TALE Scheme

Sian's career began as a designer in business development, marketing and communications. She then trained as a Business Analyst, gaining her accreditation as a Green Belt in Lean Six Sigma as well as being trained in Change Management and Agile.

Since joining the TALE team, Sian has worked with 100 businesses to coach them through their ideas to invest in improvement projects.

Your Business Support Facilitator can assist you with creating your mentoring package.

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www.tale.org.uk 07739 971656